

# **Access Accounts**



This document, with the Fees, Charges & Transaction Limits for Access Accounts, must be read together with the Transport Mutual Credit Union Account & Access Facility brochure and the Summary of Accounts & Availability of Access Facilities brochure.

Together these booklets form the Conditions of Use for the Transport Mutual Credit Union Ltd Account & Access Facility.

This document does not include Business Accounts. Refer to the separate Fees & Charges & Transaction Limits for Business Accounts brochure.

# These are the transactions that are FREE! (no matter how many you do)

- Direct Credits (including Pays)
- Direct Debits
- Paying your bills through BPAY®
- Electronic transfers to accounts outside of the Credit Union
- Transfers or Enquiries using PhoneTeller
- Transfers or Enquiries using NetTeller
- Statements ordered using PhoneTeller or NetTeller
- Visa Debit transactions where credit is used

# These are the transactions that are FREE (within a limit)

- ATM or EFTPOS withdrawals FREE up to 12 (in total) per month
- Other Debit transactions FREE up to 6 (in total) per month

Each month after the FREE ATM, EFTPOS or Other Debit transactions have been used \$1.50 will be charged for each additional transaction.

 Bank@Post™ withdrawals or deposits FREE up to 4 (in total) per month

Each month after the FREE Bank@Post transactions have been used \$2.50 will be charged for each additional transaction.

## **Other Service Fees**

SMS alerts (each)	\$0.25
Member cheque drawn (each cheque)	\$0.40
Periodic Payments/Autopay (each cheque)	\$2.50
Over-the-Counter Cheque	\$2.50
ATM balance enquiry	\$0.50
ATM/EFTPOS insufficient funds/declined transaction	on \$0.25
Cheque deposited dishonour fee	\$10.00
Member cheque dishonour fee	\$38.50
Direct Debit dishonour fee	\$16.50
Credit Union cheque stop payment fee	\$15.00
Member cheque stop payment fee	\$38.50
Redicard/Visacard (Aust.) replacement fee	\$5.00
Bank cheque fee	\$12.00
Internat. cheque conversion fee	\$20.00
Overdrawn Accounts (each occasion)	\$10.00
Internal Transfer to cover Member Chq.	\$10.00
Copy of Member Cheque	\$49.50
Dormancy Fee (inactive m'ship) p.m.	\$5.00
Statement Copies (each page)	\$2.00
Document Search Fee (min. \$10) per hr.	\$30.00
Special Answers on Cheque Deposit	\$20.00
Telegraphic transfer fee	\$30.00
Overseas draft fee (Internat. cheque)	\$12.50
SWIFT inward / outward payment fee	up to \$12.00
Visacard (O/Seas) replacement fee	At Cost
VISA O/Seas Currency Conversion Fee of the transaction value	2%

### **Transaction Limits**

Transaction limits which apply to accounts are as follows:

#### Cash Withdrawals

Over the Counter (daily limit) – \$1,000 maximum per membership. (Cash withdrawal requests in excess of this daily limit will require at least 48 hours notice, and is at the discretion of the Credit Union).

#### **Daily EFT Access**

Facility transaction limits are:

#### **BPAY®**

Internet Banking transactions \$5,000 daily limit. PhoneTeller transactions \$2,000 daily limit.

#### Redicard & Visa Card (if applic.)

ATM, EFTPOS and Bank@post withdrawals Online \$1,000 per card, per day (24 hours to midnight).

### Other Charges

Where the Credit Union incurs a charge from either the government or another organisation when acting on a member's behalf (such as legal fees or bank charges) or in providing some special assistance (such as a courier) it is the Credit Union's policy to pass on these charges to the member, at cost. Refer to the separate Fees and Charges Schedule for Loans.

# Tips for Saving on Fees and Charges

Nobody wants to pay more fees and charges on their accounts than need be. With a little planning you could minimise the fees and charges you pay. The majority of our members pay no fees at all. Here's how they do it:

- Using NetTeller or PhoneTeller to transfer between accounts. These are completely FREE.
- Using BPAY® for paying bills these are completely free, no matter how many you do. This also saves you the time of mailing off the cheques.
- Have your pay sent directly to your account from your pay office.
- When using EFTPOS to pay in a shop, you can also get cash out as well. This counts as one transactions and saves you going to the ATM.
- When purchasing with your Visa Card, press the Credit button and use your PIN. These transactions are FREE.