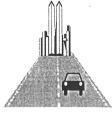
2 TAFF CREDIT UNION LIMITED

Serving City & Country Members

ASSIAL REPORT 1999

R.T.A. Staff Credit Union Limited ACN 087 650 600 Registered Office Suites 24, 25 & 26, Level 2, KMS Building 8-24 Kippax Street, Surry Hills NSW



"Your Road To Financial Success"



NOTICE OF ANNUAL GENERAL MEETING

The 35th Annual General Meeting of R.T.A. Staff Credit Union Limited (ACN 087 650 600) will be held in the Taylor Room located on the first floor of the Furama Central Hotel, 22-44 Albion Street, Surry Hills (opposite RTA Head Office, Centennial Plaza) on Friday 26th November, 1999 commencing at 1.00 pm.

The formal notice of business of the meeting was contained in the September, 1999 edition of "DashBoard Update".

MEMBERS BOARD OF DIRECTORS

Glen Morgan (Chairman)
Patrick Murphy (Deputy Chairman)
Noel Hancock
Max De Boos
Sue Kemp
Jim Peachman
Vince Taranto

ADMINISTRATION

Steve Warren (General Manager)
Anthony O'Brien (Assistant General Manager)
Nicole Wieckmann (Loans Supervisor)
Viena Yee (Member Services Consultant)
Scott Foster (Member Response Consultant)
Joanne Badenoch (Loans Consultant)

AUDITORS (External)

Kendalls, Chartered Accountants 5th Floor, 460 Church Street North Parramatta

AUDITOR (Internal)

Geoffrey Bannister

BANKERS

Credit Union Services Corporation (Australia) Ltd. Centralised banking scheme with National Australia Bank

SOLICITORS

Tress Cocks & Maddox Level 20, 135 King Street, Sydney

RTA STAFF CREDIT UNION LIMITED

YEAR ENDED 30 JUNE 1999

KEY TO ABBREVIATIONS

AFIC Australian Financial Institutions Commission

This is the Regulatory body with primary responsibility for overseeing compliance with the Financial Institutions Code. AFIC also establishes the Prudential Standards upon which Credit Unions operate and report to members, and oversees the performance of State Supervisory Authorities in their administration of the Standards.

FINCOM NSW Financial Institutions Commission

This is the State Supervisory Authority (SSA) which oversees the Credit Union's compliance with AFIC Prudential Standards within NSW.

SSP Special Services Provider

These organisations are registered under the Financial Institutions Code, and are subject to direct Supervision by AFIC. These organisations promote Credit Unions and provide assistance with banking, Electronic Fund Transfer, EDP Systems and other services. Your Credit Union is associated with Credit Union Services Corporation Australia Limited (CUSCAL).

Refer also to Note 27 for further explanations on CUSCAL services.

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KEY STATISTICS OF THE CREDIT UNION

	1995	1996	1997	1998	1999
Members (No.)	4,981	5,028	5,021	4,924	4,844
Deposits \$	25,888,140	29,029,376	32,279,536	30,833,933	29,586,034
Average Member Deposit \$	5,197	5,773	6,428	6,262	6,108
Loans \$	24,414,783	27,033,971	27,507,460	26,713,782	25,645,953
Average loan balance \$	4,902	5,377	5,478	5,425	5,294
Loans funded in the year- \$m	12.0	9.8	8.8	8.9	7.2
Bad debts written off \$	82,198	25,293	11,874	17,157	16,541
Capital adequacy ratio %	17.10	18.00	20.15	22.70	24.96
Total Reserves \$	2,990,239	3,273,823	3,814,550	4,164,865	4,586,448
Total Assets \$	31,321,957	36,024,830	36,773,877	35,818,349	34,726,120
Reserves to Assets %	9.55	9.09	10.37	11.63	13.08
Return/Average Assets %	1.90	0.80	1.10	1.01	0.88
Staff/Member ratio	1:830	1:838	1:717	1:821	1:807
Staff/Asset ratio	1:\$5.2m	1:\$6.0m	1:\$5.2m	1:\$5.96m	1:\$5.97m

PRINCIPAL PRODUCTS

At Call Deposits
Term deposits
Bill Paying Services
Telephone Banking Service (PhoneTeller)
Payroll Deposits and Direct Credits
Visa Card
Chequing facility
ATM Access via Reditellers (via Redicard)
General Insurance Products

Loans - Personal

- Housing
- Line of Credit

STATEMENT ON YEAR 2000 DATE PROGRAMME

The Credit Union is well advanced in its Year 2000 Programme with core banking systems satisfactorily tested by our IDPC with staff provided by the Credit Union. Critical office equipment has been tested and verified as compliant.

Testing of interfaces with interconnecting networks for ATM, EFTPOS, Visa, Direct Entry, Cheque Clearance Systems have been successfully performed.

Since the Credit Union is dependent on the basic needs of power, water, transport and communication systems also operating, we have implemented a contingency plan to assist members to perform basic banking functions should unforseen circumstances arise. This will involve:

- Communication via media and notices
- Telephone HOT line
- Operating branches out of normal hours if necessary and safe to do so.

This statement is a Year 2000 Disclosure Statement for the purposes of Year 2000 Information Disclosure Act 1999. The Credit Union may be protected by the Act from liability for the statement in certain circumstances.

CHAIRMAN'S REPORT

I am pleased on behalf of the Board of Directors of the RTA Staff Credit Union to present to you our 35th Annual Report for the financial year ended 30 June 1999.

The Year in Review

1998/99 has again been a year of consolidation and stabilisation for your Credit Union despite the fluctuations in the financial markets and the general competition from other financial institutions especially in the area of home and mortgage loans

Your Credit Union remains committed to continuing the introduction of innovative products and services and is currently embracing the latest technology to ensure that we remain competitive in the ever-expanding financial industry. It is our intention that this will be achieved at minimum of cost to Members whilst maintaining the highest level of customer service.

1998/99 Highlights

- Complete office refurbishment of new office premises in Kippax Street over five months and office move co-ordinated on 26th March 1999.
- Commencement of the promotion of new image with sales/service culture and complete office organisational restructure, with appointment of a new Loans Supervisor and the impending commencement of a telephone call centre.
- A reduction in bad debts with post (regulated) loans, with very few becoming delinquent.
- Introduction of Visa Travel Money and availability of Travellers Cheques, both through Thomas Cook.
- Visa International Associate Membership obtained and impending commencement of the Visa Debit card. Introduction of overdraft accounts as part of the Visa programme.
- Introduction of Line of Credit, New Car Loans Variable and 12 month capped Housing Loans.
- Reserve to Asset level from 1st July 1998 to 30th June 1999 has risen by 1.45%, from 11.63% to 13.08%, with financial year ended 30th June 1999 finishing with a capital adequacy level of just under 25%.
- After-tax profit achieved for the year ended 30/6/99 was 0.88% of average assets.
- Transfer effected from F.I. Code to Corporations Law on 1st July 1999.
- Y2K preparation all year to ensure the Credit Union continues to operate effectively into the new year after 31/12/99.

Operating profit for the year before income tax after abnormal items was \$609,831 (an increase of \$82,544 over 1997/98). Prudential performance guidelines remain ahead of industry requirements. Operating costs of your Credit Union for example continue to run at almost half the industry average.

Regrettably during the year the Credit Union lost the services of Director, Warwick Randell. I would like to take this opportunity to thank Warwick for his long and unselfish commitment and express appreciation for his contribution to the running of the Credit Union.

The Board welcomed new Director, Vince Taranto during the year and his additional knowledge and skills are greatly assisting the Board to successfully operate in such a competitive climate.

It would be remiss of me not to formally acknowledge at this point the outstanding contribution made by the staff and management of the Credit Union. commitment to the highest level of customer service has the respect of the Board, and most of all, I'm sure, the Members. It is the staff that collectively makes the Credit Union such a successful operation.

The Year Ahead

Management and Board are about to embark on a major Strategic Planning process to define the direction for your Credit Union as it moves further into the corporate field.

We will continue to keep Members updated via regular newsletters. Feedback from membership is always appreciated and has helped us in the past year to provide the products and service you want.

I commend this report to you on behalf of the Board of Directors and thank them for their continuing commitment. We thank all Members for your loyalty and patronage during the year and look forward to your continued support.

Glen Morgan Chairman

RTA STAFF CREDIT UNION LIMITED

DIRECTORS' REPORT

Your Directors submit the Financial Accounts of the Credit Union for the year ended 30 June 1999.

DIRECTORS

The names of directors in office at the date of this report are:

Name	Experience and Qualifications	Special Responsibilities
Robert Glen Morgan	Director 10 years	Chairman 3 years & Audit
		Committee
Patrick M Murphy	Director 5 years	Deputy Chairman 3 years &
		Chairman Audit Committee
Noel J Hancock	Director 3 years	Audit Committee
Maxwell W De Boos	Director 2 years	Audit Committee
Walter J Peachman	Director 3 years	
Susan A Kemp	Director 2 years	
Vincent E Taranto	Director 1 year	

Meetings Attended

Board			Audit Committee		
Name	Meetings Held in Period	Meetings Attended	Meetings Held in Period	Meetings Attended	
R G Morgan	13	10	0	N/A	
P M Murphy	13	13	0	N/A	
W H Randell	2	1	0	N/A	
N J Hancock	13	12	0	N/A	
W J Peachman	13	9	N/A	N/A	
S A Kemp	13	11	N/A	N/A	
M W De Boos	13	11	0	N/A	
V E Taranto	12	12	N/A	N/A	

The Audit Committee is established to oversight the financial reporting and audit process. Its role generally includes:

- Monitoring audit reports and management responses thereto;
- Liaising with the auditors on the scope of their work, and experience in conducting an effective audit.

During 1998/99 Audit Committee matters were addressed at full Board meetings.

PRINCIPAL ACTIVITIES

The principal activities of the Credit Union during the year were the provision of retail financial services to members in the form of taking deposits and giving financial accommodation as prescribed by the Rules.

There were no significant changes in the principal activities during the year.

OPERATING RESULTS

The profit of the Credit Union after providing for income tax and extraordinary items amounted to \$383,531 (1998 \$350,315).

REVIEW OF OPERATIONS

The following significant events occurred during the year:

- Credit Union office fitout and relocation from Mary Street to Kippax Street, Surry Hills.
- Transfer of General Insurance and Consumer Credit Insurance from Cuna Mutual to VACC Insurance.
- Member survey conducted to indicate member perceptions and preferences.
- Acquired Associate Membership of Visa International to enable the offering of Visa Debit Cards to our membership.
- New products introduced (e.g., Line of Credit, Variable New Car Loans and 12 month capped Housing Loans).
- New Access to Credit Únion by new 1300 telephone number and via E-mail.

SIGNIFICANT CHANGES IN STATE OF AFFAIRS

In the opinion of the Directors there were no significant changes in the state of affairs of the Credit Union that occurred during the financial year under review.

AFTER BALANCE DATE EVENTS

No matters or circumstances have arisen since the end of the financial year which significantly affected or may significantly affect the operations of the Credit Union, the results of those operations, or the state of affairs of the Credit Union in the financial year ending 30 June 1999.

LIKELY DEVELOPMENTS AND RESULTS

The Directors and Management are planning to hold a strategic planning session during 1999/2000 to assist in establishing the goals and future direction of the Credit Union which could affect the results of the Credit Union in the future years.

DIRECTORS' BENEFITS

No benefits have been received or are due to be received by a director, a firm of which the director is a member, or an organisation in which a director has a substantial financial interest, either during the financial year, or subsequently, under a contract for services rendered to the Credit Union.

1. he Mark

Signed in accordance with a resolution of the Board of Directors by:

R G Morgan Director P M Murphy Director

Dated this 22nd day of September 1999

RTA STAFF CREDIT UNION LIMITED

STATEMENT BY DIRECTORS

In the opinion of the directors of the RTA Staff Credit Union Limited:

- 1. (a) the accompanying Profit and Loss Account and Statement of Cash Flows are drawn up so as to give a true and fair view of the profit or loss of the Credit Union and of its cash flows respectively, for the financial year ended 30 June 1999; and
 - (b) the accompanying Balance Sheet is drawn up so as to give a true and fair view of the state of affairs of the Credit Union as at the 30 June 1999.
- 2. At the date of this statement, there are reasonable grounds to believe that the Credit Union will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the Board of Directors and is signed for and on behalf of the directors by:

R G Morgan Director P M Murphy Director

Dated this 22nd day of September 1999

RTA STAFF CREDIT UNION LIMITED

PROFIT AND LOSS ACCOUNT

FOR THE YEAR ENDED 30 JUNE 1999

	NOTE	1999 \$	1998 \$
Interest revenue Interest expense	2a. 2b.	2,516,862 (993,813)	2,734,764 (1,266,151)
Net interest revenue		1,523,049	1,468,613
Non interest revenue	2c.	125,931	91,206
Bad and doubtful debt expense Other expenses	2d. 2e.	(76,541) (1,054,562)	(62,657) (924,875)
Operating profit or loss before abnormal items and income tax		517,877	572,287
Abnormal items before income tax	3	91,954	(45,000)
OPERATING PROFIT before Income Tax		609,831	527,287
INCOME TAX EXPENSE	4	(226,300)	(176,972)
OPERATING PROFIT after Income Tax		383,531	350,315
Retained profit at the beginning of the financial year		4,164,865	3,814,550
Total available for appropriation		4,548,396	4,164,865
Aggregate amounts transferred to reserves	17		<u>-</u>
Retained profit at the end of the financial year		4,548,396	4,164,865

RTA STAFF CREDIT UNION LIMITED BALANCE SHEET AS AT 30 JUNE 1999

	NOTE	1999 \$	1998 \$
ASSETS		Ψ	Ψ
Cash Receivables due from other financial institutions Accrued receivables Investment securities Loans and advances Other investments Property, plant and equipment Other assets	5 6 7 8 9 & 10 11 12 13	433,052 7,650,000 163,440 252,000 25,125,956 497,254 360,381 244,037	1,521,912 6,050,000 279,350 1,037,000 26,238,282 357,112 112,566 223,183
TOTAL ASSETS		34,726,120	35,819,405
LIABILITIES			
Deposits Creditors and other liabilities	15 16	29,634,474 505,198	30,883,173 <u>771,367</u>
TOTAL LIABILITIES		30,139,672	31,654,540
NET ASSETS		4,586,448	4,164,865
MEMBERS' FUNDS Reserves Retained profits	17	38,052 4,548,396	4,164,865
TOTAL MEMBERS' FUNDS		4,586,448	4,164,865

RTA STAFF CREDIT UNION LIMITED

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 30 JUNE 1999

	NOTE	1999	1998
OPERATING ACTIVITIES		\$	\$
Inflows Interest received Fees and commissions: - Dividends received		2,516,862 202,739	2,859,490
- Other income		26,735 2,746,336	$\frac{62,477}{2,921,967}$
Less: Outflows Interest paid Suppliers and employees Income taxes paid		1,043,002 1,022,354 228,442 2,293,798	1,325,849 742,557 132,325 2,200,731
Net Cash from Operating Activities	29b.	452,538	<u>751,273</u>
INVESTING ACTIVITIES			
Inflows Receivables from other financial institution Proceeds on sale of investments Proceeds from sale of property, plant and Member loan repayments	,	785,000 - 8,304,492 9,089,492	476,291 - 8,489,487 8,965,778
Less: Outflows Receivables from other financial institution Purchase of Investment of Shares Purchase of fixed assets Member loans disbursed	ons (net movement)	1,600,000 13,472 318,143 7,245,426 9,177,041	46,219 7,505,539 7,551,758
Net Cash from Investing Activities		<u>(87,549)</u>	1,414,020
FINANCING ACTIVITIES			
Inflows Member deposits and shares (net movem Payables to other financial institutions (net movem payables to other financial institutions)		(1,453,849)	(1,446,573)
Net Cash from Financing Activities		(1,453,849)	(1,446,573)
Total Net Cash Increase/(Decrease)		(1,088,860)	718,720
Cash at Beginning of Year		1,521,912	803,192
Cash at End of Year	29a.	433,052	1,521,912

RTA STAFF CREDIT UNION LIMITED

NOTES TO THE ACCOUNTS

FOR THE YEAR ENDED 30 JUNE 1999

1. STATEMENT OF ACCOUNTING POLICIES

The accounts of the Credit Union are general purpose financial reports drawn up in accordance with the statements of accounting concepts, all applicable accounting standards and other mandatory professional reporting requirements, and the provisions of the Financial Institutions (NSW) Code including Prudential Standards. Except where stated, the accounts have been prepared on the basis of historical costs, and consistent accounting policies with the prior year have been applied.

a. Loans to Members

(i) Basis of Inclusion

Loans to members are reported at their recoverable amount representing the aggregate amount of principal and unpaid interest owing to the Credit Union at balance date, less any allowance for provision against debts considered doubtful.

(ii) Interest Earned

Regulated Term Loans - The loan interest is calculated on the basis of the daily balance outstanding and is charged in arrears to a member's account on the last day of each month, for loans regulated under the Consumer Credit Code.

Unregulated Term Loans - The loan interest is calculated initially on the basis of the proportion of interest from the funding of the loan to the end of the month, and thereafter on the opening balance of the month in advance for that month.

Overdrafts - The loan interest is calculated on the basis of the daily balance outstanding and is charged in arrears to a member's account on the last day of each month.

Loan interest - Is not brought to account when the Credit Union is informed that the member has deceased, or on impaired loans where recovery of the debt is considered unlikely as determined by the board of directors,.

(iii) Loan Fees

Loan establishment fees which do not exceed the amount of costs recouped are brought to account as income in the year of receipt. Fees for the recovery of costs incurred are allocated against the relevant expense incurred.

Loan fees in excess of cost are deferred and brought to account over the term of the loan or 5 years whichever is the shorter.

b. Provision for Doubtful Debts (Impairment)

(i) Specific Provision

The amount provided for doubtful debts is determined by management and the Board to recognise the probability of loan amounts not being collected in accordance with terms of the loan agreement. The Financial Institutions Code and Statement of Prudential Standards requires a minimum provision to be maintained, based on specific percentages on the loan balance which are contingent upon the length of time the repayments are in arrears.

In addition the Board makes a further provision against loans in arrears in excess of the prescribed levels where the collectability of the debts is considered doubtful.

(ii) General Provision

In addition to the above specific provision, the Board has recognised the need to make a general provision against loans to ensure there is adequate protection for members against the prospect that some members will experience loan repayment difficulties. The provision is based on estimation of potential risk in the loan portfolio based upon:

- the level of security taken as collateral
- the concentration of loans by employment type

This additional provision is equivalent to 1.80% (1998 1.25%) of the loans outstanding. Since the previous financial year the amount set aside to the provision has been varied. The impact of this change is that the provision has increased further by an amount of \$141,000 over that which was previously set aside, with corresponding impact on the financial results of the Credit Union.

c. Bad Debts Written Off

Bad debts are written off from time to time as determined by management and the Board of Directors when it is reasonable to expect that the recovery of the debt is unlikely.

Bad debts are written off against the provisions for doubtful debts if a provision for impairment had previously been recognised. If no provision had been recognised, the write-offs are recognised as expenses in the profit and loss account.

d. Property, Plant and Equipment

Property, Plant and Equipment, with the exceptions of freehold land, is depreciated on a straight line basis so as to write-off the net cost of each asset over its expected useful life to the Credit Union.

Estimated useful lives are as follows:

Buildings 40 Years Leasehold Improvements 5 Years Plant and Equipment 3 to 7 Years

Assets under \$1,000 are not capitalised and are expensed at time of acquisition.

This policy is in accordance with the Prudential Standards set down by AFIC.

e. Deposits with other Financial Institutions

Term Deposits with the Special Services Provider are unsecured and have a carrying amount equal to their principal amount. Interest is paid on the daily balance at maturity. All deposits are in Australian currency.

The accrual for interest receivable is calculated on a proportional basis over the expired period of the term of the investment. Interest receivable is included in the amount of receivables in the balance sheet.

f. Investments and Securities

Investments and Securities to be held to maturity are recorded at the lower of cost or recoverable amount. All investments are in Australian currency.

g. Member Savings

(i) Basis for Determination

Member savings and term investments are quoted at the aggregate amount of moneys owing to depositors.

(ii) Interest Payable

Interest on savings is calculated on the daily balance and posted to the accounts monthly, or on maturity of the Term Deposit. Interest on savings is brought to account on an accrual basis in accordance with the interest rate terms and conditions of each savings and term deposit account as varied from time to time. The amount of the accrual is shown as part of other Creditors and Other Liabilities (refer Note 16).

h. Provision for Employee Entitlements

Provision for long service leave is on a pro-rata basis from commencement of employment with the Credit Union based on the present value of its estimated future cash flows.

Annual Leave, is accrued in respect of all employees on pro-rata entitlement for part year of service and leave entitlement due but not taken at balance date.

Contributions are made by the Credit Union to an employees superannuation fund and are charged as expenses when incurred.

i. Income Tax

The Credit Union adopts the liability method of tax-effect accounting whereby the income tax expense shown in the profit and loss account is based on the operating profit before income tax adjusted for any permanent differences between accounting profit and taxable income.

Timing differences which arise due to the different periods in which items of revenue and expense are recognised for tax purposes are brought to account as either provision for deferred income tax or an asset described as Future Income Tax Benefit, at the rate of income tax applicable to the period in which the benefit will be received or the liability will become payable. Timing differences are presently assessed at 36%.

Future Income Tax Benefits are not brought to account unless realisation of the asset is assured beyond any reasonable doubt. The amount of these benefits is based on the assumption that:

i. no adverse change will occur in income tax legislation and

ii. the anticipation that the Credit Union will derive sufficient future assessable income and comply with the conditions of deductibility imposed by the law to permit a future income tax benefit to be obtained.

2. PROFIT AND LOSS ACCOUNT

a. Analysis of Interest Revenue

1999

Category of interest bearing asset	Interest revenue \$	Average balance \$	Average interest rate %
Deposits with other financial institutions	430,117	8,335,142	5.16%
Securities – investment	25,981	622,769	4.17%
Loans and advances	2,060,764	26,306,402	7.83%
Total	2,516,862	35,264,313	

1998

Category of interest bearing asset	Interest revenue \$	Average balance \$	Average interest rate %
Deposits with other financial institutions	372,942	6,990,432	5.34%
Securities – investment	118,089	1,586,000	7.45%
Loans and advances	2,243,733	27,537,952	8.15%
Total	2,734,764	36,114,384	

b. Analysis of Interest Expense

1999

Category of interest bearing liability	Interest expense \$	Average balance \$	Average interest rate %
Member deposits	992,709	30,731,151	3.23%
Overdraft	1,104	16,017	6.89%
Total	993,813	30,747,168	

1998

Category of interest bearing asset	Interest expense \$	Average balance \$	Average interest rate %
Member deposits	1,266,151	31,989,167	3.96%
Overdraft	-	_	
Total	1,266,151	31,989,167	

		1999 \$	1998 \$
c.	Non-interest Revenue comprises:		
	Dividend revenue	-	-
	Fee and Commission Revenue		
	Loan fee incomeOther fee incomeInsurance CommissionsOther Commissions	29,355 42,002 14,245 294 85,896	12,187 17,970 9,098
	Bad Debts Recovered	10,252	21,861
	Other Revenue		
	- Miscellaneous	29,783	30,090
	TOTAL NON-INTEREST INCOME	<u>125,931</u>	91,206
d.	Bad and Doubtful debts expense		
	Increase in provision Bad debts written-off directly against profit	67,781 _8,760	45,500 17,157
	Total bad and doubtful debts expense	<u>76,541</u>	<u>62,657</u>

		1999 \$	1998 \$
e.	Other Non-Interest Expenditure		
	Fee and Commission Expense	130,606	120,388
	General Administration Expenses	540,605	495,423
	Other Operating Expenses	383,351	309,064
	Total other non-interest expense	1,054,562	924,875
f.	Other Prescribed Expense Disclosures		
	Auditors remunerationAudit feesOther services	21,524 _4,585	21,000 3,190
		<u>26,109</u>	<u>24,190</u>
	 Bad and doubtful debt expense, net of recoveries and movement in provisions Property lease 	66,289 75,094	40,796 42,752
	Loss on disposal of assetsproperty plant and equipment	570	-
	Net movement in Provision against assetsDiminution in Investments	3,336	3,335
	 Net movement in Provision for depreciation Plant and equipment 	69,758	45,519
	 Net movement in Provision for Employee Entitlements Net movement in Provision for other liabilities Supervision levy 	14,899 10,548 11,628	10,602 (15,000) 12,053
ABN	ORMAL ITEMS		
Cont	ingency Fund Contribution	91,954	-
Prov	ision for Relocation Costs	-	(45,000)
Appl	icable income tax on abnormal items	(33,103)	16,200
Abno	ormal items net of income tax	<u>58,851</u>	(28,800)

3.

4. INCOME TAX

		1999 \$	1998 \$
a.	The prima facie tax payable on operating profit is reconciled to the income tax expense in the accounts as follows:	*	·
	Prima facie tax payable on operating Profit before income at 36%	219,539	189,824
	Less tax effect of: Bad debts recovered (pre S23G)	3,691 215,848	7,870 181,954
	Add: Underprovision of tax in prior year Adjustment to opening Future Income Tax Benefits	10,101 351	-
	Less: Overprovision of tax in prior year		4,982
	Income tax expense attributable to operating profit	<u>226,300</u>	<u>176,972</u>
b.	The income tax expense comprises amounts set aside as:-		
	Provision for income tax attributable to current year taxable income.	240,286	193,824
	Less: Movement in the future income tax benefit account.	13,986	11,870
		226,300	181,954

c. Franking Credits

The amount of franking credits held by the Credit Union amount to \$959,945 (1998 \$550,728) after adjustment for credits arising on tax payable in the current years profits.

Since the Credit Union rules prevent a dividend being declared these credits are not presently available to members.

Franking credits represent reserves upon which income tax has been paid.

			1999 \$	1998 \$
5.	CASH	[Ψ	Ψ
		on hand its with SSPs - at call	35,000 398,052	35,000 1,486,912
			433,052	1,521,912
6.		CIVABLES DUE FROM OTHER NCIAL INSTITUTIONS		
		it with SSP (CUSCAL) its with Banks	7,400,000 250,000	5,800,000 250,000
			7,650,000	6,050,000
7.	ACCE	RUED RECEIVABLES		
	Prepay Sundry	y Debtors	18,797 144,643	17,864 261,486
			163,440	<u>279,350</u>
0	INIXAE	OPMENT OF CUDITIES		
8.		STMENT SECURITIES	0.50 0.00	525 000
		Bills and Promissory Notes cates of Deposits	252,000	737,000 300,000
			252,000	1,037,000
9.	LOAN	NS AND ADVANCES		
	a.	Amount Due comprises:		
		Overdrafts and revolving credit Term Loans	375,527 25,270,429	26,615 26,687,167
		Total	25,645,956	26,713,782
		Less: Specific Provision	64,118 25,581,838	143,194 26,570,588
		Less General Provision	455,882	332,306
		Net	<u>25,125,956</u>	<u>26,238,282</u>
	b.	Security Dissection		
		Secured by Mortgage Secured Other Wholly Unsecured	18,903,283 2,417,880 4,324,790	20,657,768 2,796,933 3,259,081
			25,645,953	26,713,782

c. Concentration of Loans

- i. Individual loans which exceed 10% of Member Funds in aggregate amount to \$Nil (1998 \$Nil)
- ii. Loans to individuals and corporate members are concentrated solely in Australia, and in the following significant employment industry classifications which represent in aggregate loans and advances of 10% or more of Member funds of the Credit Union.

		1999 \$	1998 \$
	Significant Business Segments or Industry	10.101.101	
	Roads and Traffic Authority	19,434,194	-
iii.	Purpose dissection		
	Residential Loans Personal Loans Commercial Purpose Loans	12,325,416 13,000,986 319,551	11,067,520 12,213,541 3,432,721
		25,645,953	26,713,782

In this note, loans are classified in accordance with AFIC Prudential Standards for Credit Unions. (1998 comparative figures were unavailable to report for significant business segments or industry)

10. PROVISION ON IMPAIRED LOANS

a.	Total provision comprises		
	Total provided comprises	1999 \$	1998 \$
	Specific Provisions General Provisions	64,118 455,882	143,194 332,306
		520,000	475,500
b.	Movement in the Specific Provision		
	Balance at Beginning of year	143,194	99,484
	Add: Transfers from profit & loss account	(55,795) 87,399	43,710 143,194
	Deduct: Bad debts written off provision	23,281	
	Balance at end of year	<u>64,118</u>	143,194
c.	Movement in General Provision		
	Balance at Beginning of year	332,306	330,516
	Add: Transfers from profit & loss account	123,576	1,790
	Balance at end of year	455,882	332,306
d.	The specific loans provision consists of:-		
	(i) Provision required under the AFIC Prudential Standards	64,118	143,194
	(ii) Additional Specific Provision	_	
		64,118	143,194

e. Impaired Loan Classification

Revised Accounting Standards have classified loans where repayments are in arrears in the following terms:

- i. Loans where recovery of all principal and interest is doubtful, or where the interest recovery is less than the Average Cost of Funds are classified as Non Accrual Loans.
- Loans where the interest recovery is less than the normal terms applicable, but higher than the average cost of funds are classified as Restructured Loans. (Where a provision is required the loan is classified as "Non Accrual")
- iii. The above categories are together referred to as Impaired Loans
- iv. Other loans which are in arrears more than 90 days but, due to mortgage security or other reasons, recovery is not considered doubtful (and no provision necessary), are classified as "Past Due Loans"

1999

1998

	\$	\$
Impaired Loans and Other Disclosures		
Non Accrual Loans Balances - with no Provision - with a Provision Less Specific Provision	73,415 73,415 64,118	199,562 199,562 143,194
	9,297	56,368
Restructured Loans		-
Past Due Loans	<u>199,371</u>	
Assets Acquired via Enforcement of Security		
- Real Estate	_	
- Other	_	_
Other disclosures on Impaired loans (non accrual and Restructured loans)		
Interest and Other Revenue Earned on these loans	5,209	
Interest and Other Revenue Forgone on these loans	1,686	

11. OTHER INVESTMENTS

OTHER INVESTIMENTS	1999 \$	1998 \$
Contingency Fund	130,159	38,205
Shares - in other entities - SSPs (CUSCAL) - Co-Processing Pty Ltd	38,052 325,714 10,000	312,242 10,000
Less: Provision	_(6,671)	(3,335)
	497,254	357,112

a. Contingency Fund

This amount is held on deposit with the NSW Financial Institutions Commission (FINCOM) in accordance with the Financial Institutions (NSW) Code. The funds have been repaid in the period since balance date.

b. Material Interest in Entities not being Subsidiaries

Co-Processing Pty Ltd

The Credit Union has an interest in Co-Processing Pty Ltd for the provision of computer services to the Credit Union and several other Credit Unions.

The shares held are as follows:-

mares note are as follows.	1999 \$	1998 \$
B Class Shares Less: Provision for Diminution	10,000 _6,671	10,000 3,335
	3,329	6,665

The Credit Union holds 2.77% of the Share Capital amounting to \$360,000 which is stated in the accounts at cost.

12.	PROPERTY PLANT AND EQUIPMENT	1999 \$	1998 \$
	Plant and Equipment - at cost Less: Provision for Depreciation	299,843 184,295 115,548	256,487 143,921 112,566
	Capitalised Leasehold Improvements Less: Provision for Amortisation	257,719 12,886 244,833	
	Total Property Plant and Equipment	360,381	112,566

13. OTHER ASSETS

OTHER AUGUSTO	1999 \$	1998 \$
Future Income Tax Benefit Other Assets	230,737 	223,183
	244,037	223,183

Future Income Tax Benefit

The future income tax benefit represents the tax effect of

- Provisions for doubtful debts, staff leave entitlements and accruals which are not deductible for tax purposes until paid or the loss is incurred, and which have been charged against accounting profit in the current year or previous years.
- Excess depreciation charge for accounting purposes over that amount allowed for tax purposes

14. AMOUNTS PAYABLE TO OTHER FINANCIAL INSTITUTIONS

		1999 \$	1998 \$
	Special Services Provider		
	- Overdraft – Secured (Note 23)	-	-
	- Loan – Secured (Note 23)	-	-
	Deposits from Other Societies	-	-
	Banks		
15.	DEPOSITS	=	=
	Member Deposits		
	- At Call	12,976,936	11,045,280
	- Term	16,609,098	19,788,653
	Total Deposits	29,586,034	30,833,933
	Withdrawable Shares	48,440	49,240
		29,634,474	30,883,173

Concentration of Member Deposits

Individual member deposits which represent 10% or more of the **total liabilities** of the Credit Union amount in aggregate to \$Nil (1998 \$Nil).

Member deposits at balance date were received from individuals employed in Australia in the following major industry groups representing more than 10% of total liabilities (1998 comparatives were unavailable to report):

Road and Traffic Authority

11,188,477

1999 \$	1998 \$
1,790 2,590	2,080 3,040
1999	1998 \$
174,784 31,784 59,788 179,202 34,580 25,060	232,659 27,121 53,067 167,359 6,431 239,730 45,000
505,198	771,367
1999 \$	1998 \$
38,502	
-	-
38,052	_
38,052	_
	\$ 1,790 2,590 1999 \$ 174,784 31,784 59,788 179,202 34,580 25,060 505,198 1999 \$ 38,502

18. MATURITY PROFILE OF FINANCIAL ASSETS AND LIABILITIES

Monetary assets and liabilities have differing maturity profiles depending on their contractual term, and in the case of loans, the repayment amount and frequency. The table below shows the period in which different monetary assets and liabilities currently held will mature and be eligible for renegotiation or withdrawal. In the case of loans the table shows the period over which the principal outstanding will be repaid.

1999

	ASSETS				LIABILITIES	
Maturity	Cash	Receivables	Investment	Loans &	Payables to	Member
		from Other	Securities	Advances (net	Other	Deposits
		Financial	Held	of Specific	Financial	
		Institutions		Provision)	Institutions	
At Call	398,052		-	-	-	13,025,376
Overdrafts	-	-	-	-	-	-
Up to 3 Months	-	3,500,000	252,000	899,975	-	6,001,672
3 to 12 Months	-	4,150,000	-	2,385,233	-	8,058,055
1 to 5 years	-	-	-	9,531,814	-	2,549,371
Over 5 Years	-	-	-	12,828,931	-	-
Unspecified	-	-	-	-	-	-
TOTAL	398,052	7,650,000	252,000	25,645,953	_	29,634,474

1998

		ASS	LIABI	LITIES		
Maturity	Cash	Receivables	Investment	Loans &	Payables to	Member
		from Other	Securities	Advances (net	Other	Deposits
		Financial	Held	of Specific	Financial	
		Institutions		Provision)	Institutions	
At Call	1,486,912	-	-	-	-	11,094,520
Overdrafts	-	-	-	-	-	-
Up to 3 Months	-	3,650,000	535,000	897,583	-	8,402,262
3 to 12 Months	-	2,400,000	-	2,495,067	-	8,758,458
1 to 5 years	-	-	502,000	9,771,902	-	2,627,933
Over 5 Years	-	-	-	13,549,230	-	-
Unspecified	-	-	-	-	-	-
TOTAL	1,486,912	6,050,000	1,037,000	26,713,782	-	30,883,173

For term loans, the above dissection is based upon contractual conditions of each loan being strictly complied with, and is subject to change in the event that current repayment conditions are varied.

19. INTEREST RATE CHANGE PROFILE OF FINANCIAL ASSETS AND LIABILITIES

Monetary assets and liabilities have conditions which allow interest rates to be amended either on maturity (Term Deposits, and Term Investments) or after adequate notice is given (loans and Savings). The table below shows the respective value of funds where interest rates are capable of being altered within the prescribed time bands, being the earlier of the contractual repricing date, or maturity date.

1999

	ASSETS				LIABII	LITIES
Time band for	Cash	Receivables	Investment	Loans and	Payables to	Member
changing interest		from Other	Securities	Advances	Other	Deposits
rates		Financial	Held	(before	Financial	
		Institutions		provision)	Institutions	
Floating Rate	398,052	-	-	-	-	13,025,376
Within 1 Month	-	2,500,000	252,000	-	-	-
1 to 3 Months	_	1,000,000	-	22,522,408	-	6,001,672
3 to 12 Months	-	4,150,000	-	2,727,121	-	8,058,055
1 to 5 Years	-	-	-	-	-	2,549,371
Over 5 years	-	-	-	-	-	-
TOTAL	398,052	7,650,000	252,000	25,249,529	-	29,634,474
Weighted Average Interest Rate	0.00%	5.00%	7.50%	7.56%	-	3.03%

1998

	ASSETS				LIABILITIES	
Time band for	Cash	Receivables	Investment	Loans &	Payables to	Member
changing interest		from Other	Securities	Advances	Other	Deposits
rates		Financial	Held	(before	Financial	
		Institutions		provision)	Institutions	
Floating Rate	1,486,912	-	-	20,386,843	-	11,094,520
Within 1 Month	-	2,000,000	200,000	-	-	3,664,859
1 to 3 Months	-	1,400,000	585,000	1,685,839	-	4,737,403
3 to 12 Months	-	-	-	4,165,600	-	8,758,458
1 to 5 Years	-	2,650,000	252,000	_	-	2,627,933
Over 5 years	-	-	-	-	-	-
TOTAL	1,486,912	6,050,000	1,037,000	26,238,282	-	30,883,173
Weighted Average Interest Rate	1.83%	7.39%	4.33%	7.96%	-	3.28%

20. NET FAIR VALUE OF FINANCIAL ASSETS AND LIABILITIES

Net fair value has been determined on the basis of the present value of expected future cash flows under the terms and conditions of each financial asset and financial liability.

The information is only relevant to circumstances at Balance Date and will vary depending on the contractual rates applied to each asset and liability, relative to market rates and conditions at the time. No assets held are regularly traded by the Credit Union.

1	9	9	9

		ASSETS	LIABILITIES		
	Receivables	Investment	Loans and	Payables to	Member
	from Other	Securities	Advances	Other	Deposits
	Financial	Held	(before	Financial	
	Institutions		provision)	Institutions	
Net Fair Value	7,654,078	257,622	25,581,838	-	29,702,859
Book Value	7,650,000	252,000	25,125,956	-	29,634,474
Variance	4,078	5,622	455,882	-	68,385

1998

1770						
		ASSETS			LITIES	
	Receivables	Investment	Loans and	Payables to	Member	
	from Other	Securities	Advances	Other	Deposits	
	Financial	Held	(before	Financial		
	Institutions		provision)	Institutions		
Net Fair Value	8,703,953	318,907	26,238,282	-	30,883,173	
Book Value	8,650,694	318,907	26,238,282	-	30,883,173	
Variance	53,259	-	-	-	-	

Assets where the net fair value is lower than the book value have not been written down in the accounts of the Credit Union on the basis that they are to be held to maturity, or in the case of loans, all amounts due are expected to be recovered in full.

The net fair value estimates were determined by the following methodologies and assumptions:

Liquid Assets And Receivables From Other Financial Institutions

The carrying values of cash and liquid assets and receivables due from other financial institutions redeemable within 3 months approximate their net fair value as they are short term in nature or are receivable on demand.

Loans and Advances

The carrying value of loans and advances is net of general and specific provisions for doubtful debts.

For variable rate loans, excluding impaired loans, the carrying amount is considered to be a reasonable estimate of net fair value. The net fair value for fixed rate loans is calculated by utilising discounted cash flow models (ie the net present value of the portfolio future principal and interest cash flows), based on the maturity of the loans. The discount rates applied were based on the current applicable rate offered for the average remaining term of the portfolio.

The net fair value of impaired loans was calculated by discounting expected cash flows using a rate which includes a premium for the uncertainty of the flows.

Deposits From Members

The net fair value of non interest bearing, call and variable rate deposits, and fixed rate deposits repricing within six months, is the carrying value as at 30 June. Discounted cash flows (based upon the deposit type and its related maturity) were used to calculate the net fair value of other term deposits.

Short Term Borrowings

The carrying value of payables due to other financial institutions approximate their net fair value as they are short term in nature and reprice frequently.

21. EXPENDITURE COMMITMENTS

1999	1998
\$	\$

a. Future Lease Rental Commitments

Operating lease payments under existing lease arrangements for building accommodation, are payable over the following periods:-

Within 1 year	61,195	36,930
1 to 2 years	63,955	-
2 to 5 years	154,414	-
over 5 years		
	279 564	36 930

22. FINANCIAL COMMITMENTS

a. Outstanding Loan Commitments

The loans approved but not funded as at 30 June 1999 amount to \$1,292,048 (1998 \$613,391)

The payment of these funds is subject to available liquid funds.

b. Undrawn Loan Facilities

Loan facilities available to members for Line of Credit Loans and Visa Credit Limits, are as follows:

	1999 \$	1998 \$
Total value of facilities approved Amount advanced	450,600 309,958	
Net undrawn value	140,642	

These commitments are contingent on members maintaining credit standards and on-going repayment terms on amounts drawn.

23. STANDBY BORROWING FACILITIES

The Credit Union has a borrowing facility with Credit Union Services Corporation (Australia) Limited of:

(Castana) Zimica si	Gross	1999 Current Borrowing	Net Available
	\$	\$	\$
Loan Facility	500,000	-	500,000
Overdraft Facility	350,000	-	350,000
Other			
	<u>850,000</u>	_	850,000
1998 Comparative			
1770 Comparative		1998	
	Gross	Current	Net
		Borrowing	Available
	\$	\$	\$
Loan Facility	500,000	-	500,000
Overdraft Facility	350,000	-	350,000
Other		-	
	850,000		850,000

Withdrawal of the loan facility is subject to the availability of funds at CUSCAL.

CUSCAL holds an equitable mortgage charge over all of the assets of the Credit Union as security against loan and overdraft amounts drawn.

24. CONTINGENT LIABILITIES

a. Co-Processing Pty Limited

The Credit Union has no Guarantees in place in respect of Co-Processing Pty Ltd.

b. Emergency Liquidity Support Scheme

The Credit Union is a member of the Credit Union Financial Support System Limited (CUFSS) a company established to provide financial support to Credit Unions in the event of a liquidity or capital problem arising. As a member the Credit Union is committed to maintaining an amount equivalent to 9% of total liabilities in deposits with CUSCAL, of which 3% may be used by CUFSS for providing financial support backed by a floating charge over assets of the borrowing Credit Union. No funds have been so provided at 30 June 1999 to Credit Unions under the scheme.

25. DISCLOSURES ON DIRECTORS

a. Names of Directors

During the course of the financial year the following Directors held office:

P M Murphy
N J Hancock
W J Peachman
R G Morgan
W H Randell (resigned 19.8.98)
V Taranto (appointed 19.8.98)
S A Kemp
M W De Boos

b. Remuneration

The aggregate remuneration of directors during the year was \$Nil (1998 \$Nil).

c.	Loar	ns to Directors	1999 \$	1998 \$
	(i)	The aggregate value of loans and credit facilit to Directors and/or spouses of the Directors at balance date, amounted to:	ies <u>136,809</u>	<u>156,682</u>
	(ii)	During the year the aggregate value of loans disbursed to directors and/or the spouses of directors amounted to: Term Loans Revolving Credit Facilities	16,957 19,936	26,760
			<u>36,893</u>	<u>26,760</u>

Directors concerned with the above disbursements were:

P M Murphy

All loans disbursed to directors and/or their spouses were approved on the same terms and conditions which applied to members generally for each class of loan.

		1999 \$	1998 \$
(i)	The aggregate value of repayments against loans and credit facilities to Directors and/or the spouses of directors amounted to:	he	
	Term Loans Revolving Credit Facilities	31,481 	23,079
		33,017	23,079

Directors concerned with the above repayments were:

R G Morgan P M Murphy M W De Boos

There are no loans to directors and/or their spouses which are currently behind in the contractual repayments. All loan repayment conditions during the year have been met.

d. Other Director Related Transactions

Other transactions between related parties include deposits from directors and their director related entities, which are received on the same terms and conditions as applicable to members generally. There are no service contracts to which directors are an interested party.

26. EXECUTIVE OFFICERS

There were no Officers who have income in excess of \$100,000.

27. ECONOMIC DEPENDENCY

The Credit Union has an economic dependency on the following suppliers of services.

a. Credit Union Services Corporation (Australia) Limited (CUSCAL)

CUSCAL is a Special Services Provider (SSP) registered under the AFIC Legislation.

This entity:

- i. Provides the license rights to Visa Card in Australia and settlement with Bankers for ATM, Visa card and cheque transactions, as well as the production of Visa and Redicards for use by members.
- ii. Provides and maintains the application software utilised by the Credit Union.
- iii. Provides treasury and money market facilities to the Credit Union. The Credit Union has invested all of its PLA and operating liquid assets with the entity to maximise return on funds, and to comply with the Emergency Liquidity Support requirements under the AFIC Prudential Standards.

b. First Data Resources Australia Limited (FDRA)

This company operates the computer network used to link Redicards and Visa cards operated through Reditellers, and other approved ATM suppliers to the Credit Union's EDP Systems.

c. Co-Processing Pty Limited

This company operates the Computer facility on behalf of the Credit Union in conjunction with other Credit Unions. The Credit Union has a Management contract with the Bureau to supply computer support staff and services to meet the day to day needs of the Credit Union and compliance with relevant Prudential Standards.

Roads and Traffic Authority (NSW) d.

Net Cash from Operating Activities

The trading activities of the Credit Union are dependent upon a membership Which consists largely of employees of the above Authority, their families and friends.

SEGMENTAL REPORTING 28.

The Credit Union operates exclusively in the retail financial services industry within

	The (Austr	Credit Union operates exclusively in the retail financial alia.							
29.	NOT	ES TO STATEMENT OF CASH FLOWS	1999 \$	1998 \$					
	a.	Reconciliation of Cash							
		Cash includes cash on hand, and deposits at call with other financial institutions, and comprises:							
		Cash on Hand Deposits at Call	35,000 398,052	35,000 1,486,912					
		Bank Overdraft	433,052	1,521,912					
	b.	Reconciliation of cash from operations to accounting	profit						
		The net cash increase (decrease) from Operating Activities is reconciled to the Operating Profit after tax.							
		Operating Profit after Tax Add:	383,531	350,315					
		Increases in interest payable Provisions for Loans Amortisation Depreciation Provision for Staff Leave Provision for Income Tax Accrued expenses Loss on Sale of Assets	44,500 3,336 69,758 11,384 11,843	45,500 3,335 45,519 10,602 56,785 153,569					
		Bad Debts Written Off Provisions Other Add: Decreases in Prepayments Interest Receivable Sundry Debtors	8,760 - - 116,843	17,157 29,500 774 107,566 1,308					
		Deduct: Contingency Fund Contribution Other Provision Accrued Expenses Deferred Tax Liability Increase in Prepayments Increase in FITB Increase in Other Assets Decrease in Interest Payable	91,954 19,940 8,686 6,431 933 7,554 13,300 49,189	471,615 - - 279 - 11,858 - 58,520					

- 34 -

 $\frac{58,520}{70,657}$

751,273

197,987

452,538

AUDITOR'S REPORT TO THE MEMBERS OF

RTA STAFF CREDIT UNION LIMITED

SCOPE

We have audited the accounts being the Statement by Directors, Profit and Loss Statement, Balance Sheet, Statement of Cash Flows and notes to and forming part of the accounts, of RTA Staff Credit Union Limited for the year ended 30 June 1999. The Credit Union's directors are responsible for the preparation and presentation of the accounts and the information they contain. We have conducted an independent audit of these accounts in order to express an opinion on them to the members of the Credit Union.

Our audit has been conducted in accordance with Australian Auditing Standards to provide reasonable assurance as to whether the accounts are free of material misstatement. Our procedures included examination, on a test basis, of evidence supporting the amounts and other disclosure in the accounts, and the evaluation of accounting policies and significant accounting estimates. These procedures have been undertaken to form an opinion as to whether, in all material respects, the accounts are presented fairly in accordance with Accounting Standards and other mandatory professional reporting requirements and statutory requirements so as to present a view of the Credit Union which is consistent with our understanding of the Credit Union's financial position, the results of its operations, and cash flows.

The audit opinion expressed in this report has been formed on the above basis.

Audit Opinion

In our opinion, the accompanying accounts of RTA Staff Credit Union Limited are properly prepared so as to give a true and fair view of the financial position of the Credit Union as at 30 June 1999, and the results of its operations and its cash flows for the year ended on that date, in accordance with:

- a. the provisions of the Financial Institutions (NSW) Code; and
- b. applicable Accounting Standards and other mandatory professional reporting requirements.

Kendalls

Chartered Accountants

N.E. SINCLAIR (Partner)

North Parramatta, 23rd day of September 1999

CREDIT UNION PRODUCTS & SERVICES

SAVINGS & INVESTMENT ACCOUNTS

Multi-Access Savings Account

A multi-purpose account with an emphasis on easy access by cheque book, Redicard or Visa Card.

Basic Savings Account

A day-to-day savings account for over-the-counter transactions, bill paying or budget account.

Redifund Cash Management Account

An account which pays an attractive on-call interest rate based on daily balances for shorter term investors.

Fixed Term Deposits

A range of fixed term deposits from 3 months to 3 years offering competitive interest Rates. Interest is set and based on term and amount of deposit and can be paid on maturity or at regular intervals.

ACCESS

Access to members' accounts is now even better than ever

- Automated Teller Machines Credit Union Rediteller, National Australia Bank Flexiteller, ANZ Night & Day, CashCard Teller, State Bank Greenmachine, St. George Multicard, Westpac ATM's, Commonwealth Autobanks, Visa Card access worldwide
 - Point of Sale (EFTPOS) outlets located in supermarkets, service stations and stores across Australia
 - Personal Cheque Book interest earning, with no limit to number of transactions. Members also can make deposits at any branch of the National Australia Bank
- PhoneTeller provides access to account details, transfer of funds and statement requests. PhoneTeller Hotline number is (02) 9218 6604 or country members 1300 652 274
 - BPAY® pay your bills automatically direct from your account by phoning 13 2729 (or 13 BPAY)

LOANS

Members can choose from a range of loans to suit their individual needs

- Personal loans for any worthwhile purpose
- Home loans for owner-occupiers with a choice of interest rate options fixed or variable
 - Investment property loans, at home loan rates
 - Home Equity loans for any worthwhile purpose (mortgage secured)
 - Lines of Credit (secured or unsecured)
 - Visa Overdraft Account

Loan interest is calculated daily and posted monthly and members can make repayment by easy payroll deductions. WHOLE OR PAY & PAYROLL DEDUCTIONS – Wherever members work, they can arrange for all or part of their pay to be deposited direct to their Credit Union account. Deposits can be split into any number of different savings and/or loan accounts. Fees and Charges apply. Refer to terms & conditions of accounts.

NOTES

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HOW TO CONTACT US:

MAIL:

PO Box K198

HAYMARKET NSW 1238

HEAD OFFICE:

Level 2, KMS Building

8-24 Kippax Street

SURRY HILLS

TELEPHONE:

(02) 9218 6604

(Sydney Metro)

PHONETELLER: 1300 652274 or

1300 OKCASH

(Country and Interstate)

FAX:

(02) 9218 6605

EMAIL:

members@rtascu.bu.aust.com



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