Target Market Determination – Visa Debit Card

Product	Visa Debit Card
Issuer	Transport Mutual Credit Union ABN/ACN 78 087 650 600 AFSL/Australian Credit Licence 240718
Date of TMD	05 October 2026
Target Market	**Description of target market** Retail clients who: • have an account to which the card can be linked • are seeking a non-cash payment facility to make purchases and pay bills from their linked account • are seeking the ability to withdraw cash • are aged 12 years or over **Description of product, including key attributes** This is a Visa Debit Card and the key features of this product are: • only able to access funds from the linked account • daily cash withdrawal limits of $1,000 • cash withdrawals by ATM • point of sale payments using the card • card not present payments including, online, over the phone or mail • Bank@Post supported including bill payments, deposits and withdrawals • fees and charges as listed at https://www.transportmutual.com.au/support/rates-fees/fees-and-charges/
Distribution Conditions	**Distribution conditions** This product is distributed by the issuer through the following channels: • Head office • Call centre • Online Distribution conditions for this product include: • ensuring that retail clients meet the eligibility requirements for the product • ensuring that distribution through head office, and call centre is by appropriately trained staff There are no other distributors for this product.

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<tr><td>Review Triggers</td><td>The review triggers that would reasonably suggest that the TMD is no longer appropriate include:
a significant dealing of the product to consumers outside the target market occurs;
a significant number of complaints is received from customers in relation to their purchase or use of the product that reasonably suggests that the TMD is no longer appropriate;
A material change to the product or the terms and conditions of the product occurs which would cause the TMD to no longer be appropriate;
The Product Governance Framework includes regular consideration of whether there has been a review trigger following each distribution information report. That consideration is by reference to paragraphs 154 to 156 of RG 274.</td></tr>
<tr><td>Review Periods</td><td>Next review: 05 October 2028</td></tr>
<tr><td>Distribution Reporting Requirements</td><td>The following information must be provided to Transport Mutual Credit Union by distributors who engage in retail product distribution conduct in relation to this product:<table><tr><th>Type of information</th><th>Description</th><th>Reporting period</th></tr><tr><td>Significant dealing(s)</td><td>Date or date range of the significant dealing(s) and description of the significant dealing (eg, why it is not consistent with the TMD)</td><td>As soon as practicable, and in any case within 10 business days after becoming aware</td></tr><tr><td>Complaints</td><td>Number of complaints</td><td>Every 3 months</td></tr></table></td></tr>
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